

It is the policy of Cleartech Group Ltd to provide its customers with a service which fulfils their specified requirements. The following principles are applied throughout the company:

1. Full commitment of all personnel to improve customer services.
2. Full commitment of all personnel to active involvement in making improvements.
3. Full commitment to specify environmentally friendly products and promoting the recycling of old materials.
4. Full commitment to ongoing training and development of staff.
5. Full understanding by all employees, of long term importance of achieving customer satisfaction, by providing a consistently high-quality range of services.
6. An appreciation that a consistent quality service can only be achieved by ensuring control at each stage of the process.

A company-wide quality assurance system is in operation which is designed to comply with the requirements of ISO 9001:2015

This quality policy defines the commitments of Cleartech Group Ltd and the methods that are employed to ensure customer satisfaction.

Signed:



**Jim McGuigan**  
Managing Director  
10 June 2019